



♀ ST. JOHN'S WOMEN'S CENTRE
📍 MARGUERITE'S PLACE
🚶 SAFE HARBOUR OUTREACH PROJECT

170 Cashin Ave. Ext., St. John's, NL, Canada A1E 3B6 | T. 709.753.0220 | F. 709.753.3817 | www.sjwomenscentre.ca

SJSOWC Harm Reduction Case Manager/Outreach Worker

Reporting to the Harm Reduction Coordinator, the Harm Reduction Case Manager/Outreach worker is responsible for the delivery of case management and community outreach services to participants of the province's first Managed Alcohol Program (MAP). As a collaborative member of the SJSOWC team, the Harm Reduction Case Manager/Outreach plays an integral role in MAP participant's continuum of care.

The position will integrate participant's goals for their own social determinants of health with MAP practices that are culturally relevant, gender-inclusive and trauma-informed. The Harm Reduction Case Manager/Outreach worker will build relationships with participants through genuine engagement and fostering trust. A goal of the position is to empower participants to enact change or maintain stability in line with their self-identified needs. The Harm Reduction Case Manager/Outreach worker will work with the Harm Reduction Counsellor and Researcher to inform best practices relevant to our province in this new pilot project. They will also work closely with other members of the SJSOWC team and build partnerships through collaboration with the greater community.

Duties and Responsibilities:

- Work directly alongside participants to identify and work toward their harm reduction, housing, safety, social and health goals. This work includes both on-site support as well as home visits, shelter visits, and outreach to other community partner sites.
- Work from a Housing-First approach, with a strong understanding of this model in practice
- Engage in service planning with participants and other MAP team members to create individual support plans for participants
- Provide systems navigation skills and tools to MAP participants
- Work with program participants to increase positive personal behaviours, increasing individual capacity and harm reduction benefits
- Connect MAP participants to other community services and resources through collaboration and appropriate referral
- Work as a member of an interdisciplinary team to coordinate individualized care for participants
- Provide harm reduction services to participants of SJSOWC programming
- Maintain strong relationships with supportive housing programs in the community, and partner with other community service providers in providing harm reduction supports to participants
- Liaise with Eastern Health's Harm Reduction team to support participant's needs

Qualifications:

- Bachelor of Social Work (or other related area including psychology or nursing), or equivalency in work or lived experience



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- Experience in building relationships with those who experience marginalization/oppression
- Experience in clinical or community services
- Minimum three years' experience in a community-based setting, including working with women engaged in substance use and women with experiences of trauma
- Extensive knowledge and experience in such areas as complex mental health issues, addictions, trauma, conflict resolution and crisis intervention
- Knowledge of Harm Reduction, Feminist Approach, Trauma Informed Approach, Anti-Racist and Anti-Oppressive Frameworks
- Demonstrated time management, communication (verbal and written), organizational and interpersonal skills required
- Demonstrated independence, critical thinking and problem-solving skills involving innovation/creativity in solution development
- Proven team participation, collaboration, goal development, and partnership-building skills
- Experience working in an inclusive environment, working with trans, Indigenous, LGBTQ, and sex working women
- Proficient in Microsoft office

Hours of Work:

Monday – Friday (9-5), some evenings and weekends as required, 35 hours per week

Salary:

The salary range for this position starts at \$55,000 annually (with potential increase relevant to qualifications)

Duration:

This is a full-time, contract position for the duration of the current funding cycle (two years). Potential for extension dependent on renewed and/or new funding.

SJSOWC embraces diversity and is committed to greater equity in our program and our employment. Our goal is to attract, develop, and retain skilled and strong volunteers and employees from diverse backgrounds allowing us to benefit from a wide variety of experiences and perspectives. In line with this, preferences will be given to and applications are encouraged from women (transgender and cisgender) and non-binary people who are: Indigenous, Black and people of colour, people living with disabilities, women with experiences in substance use, sex work, and women with experience in the criminal justice system. We encourage applicants to self-identify any marginalized experiences and identities in their application with the knowledge that disclosed experiences will remain confidential.