

## **SJSOWC Harm Reduction Case Manager/ Outreach Worker (Managed Alcohol Program)**

The Harm Reduction Outreach Worker is responsible for the delivery of individual support services and safe alcohol provision to participants of the province's first Managed Alcohol Program (MAP). The Outreach Worker is also involved in community engagement, education, and outreach promoting harm reduction services for women and nonbinary individuals. As a collaborative member of the St. John's Status of Women Council (SJSOWC) team, the Harm Reduction Outreach Worker plays an integral role in MAP participants' continuum of care.

The position will integrate participants' goals for their own social determinants of health with MAP practices that are culturally relevant, gender-inclusive, and trauma-informed. The Harm Reduction Outreach Worker will build relationships with participants through genuine engagement and fostering trust. A goal of the position is to empower participants to enact change or maintain stability in line with their self-identified needs. The Harm Reduction Outreach Worker will work with the MAP to inform best practices relevant to our province in this pilot project. They will also work closely with other members of the SJSOWC team and build partnerships through collaboration with the greater community.

This position reports directly to the Harm Reduction Coordinator. The Case Manager also provides mentorship to the team of Outreach Workers within MAP.

The SJSOWC embraces diversity and is committed to greater equity in our program and our employment. Our goal is to attract, develop, and retain skilled and strong volunteers and employees from diverse backgrounds allowing us to benefit from a wide variety of experiences and perspectives. In line with this, preferences will be given to and applications are encouraged from women (transgender and cisgender) and non-binary people who are: Indigenous, Black, and people of colour, people living with disabilities, women with experiences in substance use, sex work, and women with experience in the criminal justice system. We encourage applicants to self-identify any marginalized experiences and identities in their application with the knowledge that disclosed experiences will remain confidential.

### **Duties and Responsibilities:**

#### **Case Management + Alcohol Provision (80%)**

- Provision of a safe and stable supply of alcohol, based on participants' care plans, through community outreach drop-offs.
- Assess participants for over intoxication, signs of alcohol withdrawal, and other substance-related health concerns.
- Work directly alongside participants and the Harm Reduction Case Manager to identify and support participants as they work toward their harm reduction, housing, safety, social, and health goals. This work includes both on-site support as well as home visits, shelter visits, and outreach to other community partner sites.
- Coordinate MAP participant's and referral's interdisciplinary teams of support.
- Provide mentorship and coordination of duties/tasks to Harm Reduction Outreach Workers.
- Liaise with Eastern Health's Harm Reduction team to support participant's needs
- Coordinate service and care planning with participants and other MAP team members to create individual support plans for participants
- Provide systems navigation skills and tools to MAP participants, connect MAP participants to other community services and resources

- Work with program participants to increase positive personal behaviours, increase individual capacity, and harm reduction benefits
- Organize, package, store, and transport alcohol supply based on individualized doses
- Provide harm reduction services to participants of SJSOWC programming more generally
- Engage in all safety planning and management strategies as required by the program

#### **Community Outreach and Engagement (15%)**

- Work alongside the Harm Reduction Coordinator and Harm Reduction Outreach Workers to engage the greater community in harm reduction programming for people who consume alcohol
- Coordinate outreach visits, events, knowledge sharing, and dissemination of informational materials
- Engage in community outreach providing information about MAP and referrals, providing information and education to potential participants and community partners

#### **Administrative tasks (5%)**

- Assist with administrative work within the program (ie. maintaining participant and dosing records, tracking expenses, alcohol supply, etc.) as required by the program.

#### **Qualifications:**

- Bachelor of Social Work (or another related area including psychology or nursing), or equivalency in work or lived experience
- Experience in building relationships with those who experience marginalization/oppression
- Experience in clinical or community services, specifically in case management or related support work
- Minimum three years experience in a community-based setting, including working with women and non-binary people engaged in substance use and women and non-binary people with experiences of trauma
- Extensive knowledge and experience in complex mental health issues, substance use, trauma, conflict resolution, and crisis intervention
- Knowledge of Harm Reduction, Feminist Approach, Trauma-Informed Approach, Anti-Racist and Anti-Oppressive Frameworks
- Demonstrated time management, communication (verbal and written), organizational and interpersonal skills required
- Demonstrated independence, critical thinking, and problem-solving skills involving innovation/creativity in solution development
- Proven team participation, collaboration, goal development, and partnership-building skills
- Experience working in an inclusive environment, working with trans, Indigenous, 2SLGBTQIA+, and sex working women and non-binary people
- Proficient in Google Workspace and/or Microsoft Office
- Valid driver's license and use of own vehicle are required

#### **Hours of Work:**

Flexible schedule, including evenings and weekends, 35 hours per week

#### **Salary:**



♀ ST. JOHN'S WOMEN'S CENTRE  
💡 MARGUERITE'S PLACE

🚶 SAFE HARBOUR OUTREACH PROJECT  
🍷 MANAGED ALCOHOL PROGRAM

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The salary range for this position starts at \$55,000 annually (with a potential increase relevant to qualifications)

**Duration:**

This is a full-time, contract position for the duration of the current funding cycle, finishing at the end of March 2023. The potential for extension is dependent on renewed and/or new funding.

The person employed in this position must be eligible to work in Canada and upon being offered the position must submit a certificate of conduct (police records check) – please note the certificate of conduct does not have to be clear and any existing records will be discussed confidentially. Closing Date: Friday, June 10th, 2022 4:30PM Newfoundland Time. Please email a cover letter and resume to: [hire@swwomenscentre.ca](mailto:hire@swwomenscentre.ca) \*Applications without a cover letter of some kind will not be considered

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The St. John's Status of Women Council is a feminist organization that, since 1972, is continually working to achieve equality and justice through political activism, community collaboration and the creation of a safe and inclusive space for all women and non-binary people in the St. John's area