

MAP Care Plan Facilitator

The Managed Alcohol Program (MAP) Care Plan Facilitator is responsible for the coordination and delivery of wrap around support services and safe alcohol provision to participants of the St. John's Status of Women Council's (SJSWC's) MAP. The Care Plan Facilitator is also involved in community engagement, education, and outreach promoting harm reduction services for women and nonbinary individuals. As a collaborative member of the SJSWC team, the MAP Care Plan Facilitator plays an integral role in MAP participants' continuum of care.

The position will integrate participants' goals for their own social determinants of health with MAP practices that are culturally relevant, gender-inclusive, and trauma-informed. The MAP Care Plan Facilitator will build relationships with participants through genuine engagement and fostering trust. A goal of the position is to empower participants to enact change or maintain stability in line with their self-identified needs. This role will also be the primary link between the program, its participants, and healthcare providers partnered with MAP. They will also work closely with other members of the SJSWC team and build partnerships through collaboration with the greater community.

This position reports directly to the MAP Coordinator. The Care Plan Facilitator also provides leadership to a team of Outreach Workers and a Peer Support Facilitator.

The SJSWC embraces diversity and is committed to greater equity in our program and our employment. Our goal is to attract, develop, and retain skilled and strong volunteers and employees from diverse backgrounds allowing us to benefit from a wide variety of experiences and perspectives. In line with this, preferences will be given to and applications are encouraged from women (transgender and cisgender) and non-binary people who are: Indigenous, Black, and people of colour, people living with disabilities, women with experiences in substance use, sex work, and women with experience in the criminal justice system. We encourage applicants to self-identify any marginalized experiences and identities in their application with the knowledge that disclosed experiences will remain confidential.

Duties and Responsibilities:

Care Planning + Alcohol Provision (70%)

- Creation and maintenance of individualized care plans for MAP participants. This one to one support allows participants to set goals that are meaningful for them and to be supported as they work toward those goals. Working directly alongside participants to identify and support them as they work toward their harm reduction, housing, safety, social, and health goals. This work includes both on-site support as well as home visits, shelter visits, and outreach to other community partner sites. It is vital that this work includes being creative in connecting folks with what they need to build change in their life and monitoring progress and barriers.
- Intake and support planning for individuals being assessed for MAP and other harm reduction options, alongside Eastern Health and other partnered healthcare providers and community organizations.
- Monthly re-evaluation of care plans, which can include case conferencing, supportive counselling, and advocacy
- Provision of a safe and stable supply of alcohol, based on participants' care plans, including through community outreach drop-offs, residential MAP, and onsite consumption

- Assess participants for alcohol and substance-related harms, over-intoxication, signs of alcohol withdrawal, and other substance-related health concerns.
- Coordinate MAP participants' and referrals' interdisciplinary teams of support.
- Provide systems navigation skills and tools to MAP participants, connect MAP participants to other community services and resources to foster a network of support
- Work with program participants to increase positive personal behaviours, increase individual capacity, and harm reduction benefits
- Organize, track, package, store, and transport alcohol supply
- Provide harm reduction services to participants of SJSWC programming more generally
- Engage in all safety planning and management strategies as required by the program

Team Leadership and Partnership (25%)

- Provide supervision, mentorship and coordination support to MAP Outreach staff, as well as staff delivering residential and satellite site MAP at Marguerite's Place and other satellite sites
- Provide supervision, mentorship and coordination support to the Peer Support Facilitator, including support and creative peer support development.
- Maintain a strong partnership between MAP and participant's interdisciplinary care team of health and social supports. Coordinate appointments, case conferences, etc. to link to healthcare providers.
- Coordinate outreach visits, events, knowledge sharing, and dissemination of informational materials
- Engage in community outreach providing information about MAP and referrals, providing information and education to potential participants and community partners
- Partnership with other community organizations, systems, and healthcare supports in MAP's expansion- supporting other new MAPs in NL providing care and harm reduction services.

Administrative tasks (5%)

- Assist with administrative work within the program (ie. maintaining participant and dosing records, tracking expenses, alcohol supply, etc.) as required by the program.

Qualifications:

- Bachelor of Social Work (or another related area including psychology or nursing), or equivalency in work or lived experience. Master's degree is considered an asset.
- Experience in building relationships with and providing supportive care for those who experience marginalization/oppression and those who face alcohol related harms.
- Minimum four years experience in a community-based setting, including working with women and non-binary people engaged in substance use and women and non-binary people with experiences of trauma. Experience in case management required.
- Extensive knowledge and experience in complex mental health issues, substance use, trauma, conflict resolution, and crisis intervention
- Knowledge of Harm Reduction, Feminist Approach, Trauma-Informed Approach, Anti-Racist and Anti-Oppressive Frameworks
- Demonstrated time management, communication (verbal and written), organizational and interpersonal skills required
- Demonstrated independence, critical thinking, and problem-solving skills involving innovation/creativity in solution development



- Proven team participation, collaboration, goal development, and partnership-building skills
- Experience working in an inclusive environment, working with trans, Indigenous, 2SLGBTQIA+, and sex working women and non-binary people
- Ability to lift approx. 30 lbs.
- Valid driver's license and use of own vehicle are required

Hours of Work:

Flexible schedule, including evenings and weekends, 35 hours per week

Salary:

The salary range for this position starts at \$55,000 annually (with a potential increase relevant to qualifications)

Duration:

This is a full-time, contract position for the duration of the current funding cycle, finishing at the end of March 2024. The potential for extension is dependent on renewed and/or new funding.

The person employed in this position must be eligible to work in Canada and upon being offered the position must submit a certificate of conduct (police records check) – please note the certificate of conduct does not have to be clear and any existing records will be discussed confidentially.

Closing Date: March 27, 2023, 4:30 PM Newfoundland Time. Please email a cover letter and resume to: [hiring@sjwomenscentre.ca](mailto: hiring@sjwomenscentre.ca) *Applications without a cover letter of some kind will not be considered

The St. John's Status of Women Council is a feminist organization that, since 1972, is continually working to achieve equality and justice through political activism, community collaboration and the creation of a safe and inclusive space for all women and non-binary people in the St. John's area